

#### Mandy Matney 00:00

I don't know if anyone killed Gloria Satterfield. But this week, investigators released the 911 call from the incident that led to her death. And unfortunately, the mystery keeps deepening. My name is Mandy Matney. I'm the news director at fitsnews.com. And I've been investigating the Murdaugh family for more than two and a half years now. This is the Murdaugh Murders Podcast. So we're back from Thanksgiving break. And this week has already been chock full of Murdaugh Murder news. We had another episode almost ready to go today. But then as Murdaugh Murders news goes, something else broke and changed our plans. But we're not complaining. We both had a lot of time to reflect over this break. And we have so many people to thank for getting us here. Today the Murdaugh Murders Podcast was named the number five best new show on Apple of 2021. And that is a big deal. And go on to talk more about what this means to me and the long list of people that we have to thank for helping us get to this moment. And we'll get into all of that at the end of this episode. So on Tuesday, November 30, nearly four years after Gloria Satterfield died from injuries and an alleged trip and fall incident on Alex Murdaugh's property. The South Carolina Law Enforcement Division, also known as SLED released the 911 call in the incident, the 911 Call was released in response to a Freedom of Information Act requests made by FITS news, which is why we were able to break the story. So despite some documents stating that the incident took place in Hampton County, South Carolina, this incident actually took place at the Moselle property in Collington County. The same property where Maggie and Paul Murdaugh were found murdered on June 7 2021. SLED opened an investigation into Gloria Satterfield death on September 15. The same day her son's attorneys Eric BLand and Ronald Richter filed a lawsuit against Alex Murdaugh and his co conspirators, who are accused of scheming to steal millions of dollars from Satterfield to wrongful death settlement, Murdaugh is still behind bars on charges related to the Gloria Satterfield case. But while so much is known about what went wrong in that settlement, we still know very little about how Gloria died. So today we are going to go through the 911 call in everything we know about what happened to Gloria. Maggie Murdaugh called 911. Around 9:24am On Friday, February 2 2008. Teen I'm going to start by saying it's hard to listen to this phone call hearing the voices of Maggie and Paul Murdaugh on the property where they were murdered just three years later, is haunting.

**911 Operator** 03:07

9:24am 38 second, February 2018 4147 911 What is your emergency?

Maggie Murdaugh 03:23

4147 Moselle Road

**911 Operator** 03:28

Can you give me the address again?



Maggie Murdaugh 03:31

Yes. 4147 Moselle Road.

**911 Operator** 03:37

Okay and what's going on out there?

Maggie Murdaugh 03:39

I'm Sorry?

**911 Operator** 03:40

Whats going on out there?

Maggie Murdaugh 03:42

My housekeeper has fallen and her head is bleeding. I cannot get her up

911 Operator 03:47

Okay, you said she fell and s2he's bleeding from the head.

Maggie Murdaugh 03:50

Yeah.

**911 Operator** 03:52

How old is she?

Maggie Murdaugh 03:54

I'm not sure like 58 maybe?

### Mandy Matney 03:57

So Gloria Satterfield was more than Maggie Murdaugh's housekeeper. She helped raise Maggie Murdaugh's children. She was working in their home for more than two decades at this point. Gloria was 57 at the time of this incident, and while we talked about this many times it's impossible to judge anybody by their tone of voice on a 911 call sources in new the Murdaugh family have described Maggie as emotionally detached which could explain her matter of fact voice here.

**911 Operator** 04:28

Is she standing or not?

Maggie Murdaugh 04:31

No



**911 Operator** 04:33

Where did she fall from?

Maggie Murdaugh 04:37

She fell going up the steps but the first steps

**911 Operator** 04:40

Okay, is she outside or inside?

Maggie Murdaugh 04:42

outside.

**911 Operator** 04:46

How many steps is there?

Maggie Murdaugh 04:48

Eight.

**911 Operator** 04:52

Okay, is she on the ground or is she up on the ground?

Maggie Murdaugh 04:56

She's on the ground.

**911 Operator** 04:57

She conscious?

Maggie Murdaugh 04:59

No not really

**911 Operator** 05:01

Is she awake at all?

Maggie Murdaugh 05:02

No

**911 Operator** 05:03

Okay Is she just like not responding appropriately but she's awake?

Maggie Murdaugh 05:14

Ma'am no, she's not. She's not responding.



## **911 Operator** 05:17

Okay, I just I've already got them on the way me asking questions does not slow them down knowing if she's conscious is one of the things that the medic needs to know she's responded to, you

#### Maggie Murdaugh 05:30

Not really, no

## **911 Operator** 05:32

Okay, so she's not responsive at all?

### Maggie Murdaugh 05:35

Well, I mean, she's mumbling

## **911 Operator** 05:37

Okay so she is somewhat conscious. Is she breathing okay?

#### Maggie Murdaugh 05:42

Yeah.

## 911 Operator 05:44

Is she bleeding from anywhere?

### Maggie Murdaugh 05:46

Yes. her head.

#### **911 Operator** 05:48

Okay, are you guys able to control the bleeding?

#### Maggie Murdaugh 05:50

No, can you put a drag or anything on it?

### Mandy Matney 05:53

Here Maggie appears to be irritated with a dispatcher whose job is to get the most amount of information for first responders to appropriately take care of the victim before arriving to the scene. When the dispatcher asked if they were able to control the bleeding. It sounds like Maggie says I didn't even try at no point does Maggie ever asked what she can do to help Gloria.

#### **911 Operator** 06:18

Okay is she bleeding from like her face the back of the head or neck?



Maggie Murdaugh 06:24

and what?

**911 Operator** 06:25

Where exactly is she bleeding from her head?

Maggie Murdaugh 06:28

I'm not sure its at the top of her head

**911 Operator** 06:30

okay

Maggie Murdaugh 06:42

What happened? She just fell back down. Can I get off the phone?

**911 Operator** 06:46

Can I have your name and phone number?

Maggie Murdaugh 06:48

Are you able to bring the phone down by her?

**911 Operator** 06:51

What Are you on a cell phone where you can walk down there?

Maggie Murdaugh 06:55

I'm on a cell phone

**911 Operator** 06:56

Okay, can you bring it with you so we can ask her some questions about what kind of pain she's having.

## Mandy Matney 07:01

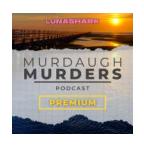
So here Maggie is saying that Gloria fell back down, which is an odd phrase when speaking about someone who is lucid and in and out of consciousness. Maggie Murdaugh then handed the phone to her son, Paul Murdaugh, who was 18 at the time, multiple sources familiar with the status of the investigation confirmed that the voice on the recording was Paul Murdaugh.

**911 Operator** 07:24

Hello, Yeah Can you ask the patient what kind of pain she's having?

Paul Murdaugh 07:28

Ma'am she can't talk.



**911 Operator** 07:30 Okay. Do you know

### Paul Murdaugh 07:32

She cracked her head and theres blood on the concrete and shes bleeding out of her left ear.

#### **911 Operator** 07:36

Okay. She's bleeding out of her ear?

## Paul Murdaugh 07:38

And out of her head she cracked her skull.

## **911 Operator** 07:41

Okay. All right. the other lady said that she tried to stand up and fell down again. No I washolding her up. She told me to turn to turn her loose to listen then she fell back over.

## Mandy Matney 07:55

Here Paul is saying that Gloria was bleeding out of her ear and out of her head and she crapped her school. He says very clearly that Gloria is not talking at this point. Then it sounds like he said that he was trying to pick up Gloria up off the ground, and she told him to put him back down. And that's how she fell again. But this is just moments after Paul told the dispatcher that she wasn't talking.

#### **911 Operator** 08:19

Okay. Do you guys know who she is? Yes, she works for us.

## Mandy Matney 08:24

So Paul appears to be distancing himself from Gloria here. Gloria, a person who raised him is suffering from a traumatic head wound right in front of him. And he's basically referring to her as the help. This is odd because multiple sources have told me that Paul was very close with Gloria in fact, and an endearing nickname for Gloria. He called her gogo, Paul saw gogo as a mother figure and he loved her like one according to a source who is close to the Murdaugh family. So why is he talking about her? Like he doesn't care? Okay, do

#### **911 Operator** 09:01

Okay you know she's ever had a stroke or anything before?

#### Paul Murdaugh 09:04

Ma'am can you stop asking me questions.



## **911 Operator** 09:07

I already have them on the way me asking questions does not slow them down in any way. These are relevant questions that I have to ask for the ambulance.

### Mandy Matney 09:16

Right Here Paul is obviously annoyed with the dispatcher for asking relevant questions about Gloria's injuries. If you've been listening to this podcast from the beginning, you'll notice a stark difference between the way Connor Cook treated the dispatcher who asked very relevant questions in the 2019 boat crash and the way that Paul treated the dispatcher here.

## **911 Operator** 09:38

One of my questions is has she ever had a stroke?

### Paul Murdaugh 09:42

I don't believe she's ever had a stroke not that I know of.

## 911 Operator 09:45

Ok<mark>ay, she able</mark> to talk to you guys at all. Or is she unconscious now?

## Paul Murdaugh 09:49

She's not unconscious. She just mumbling.

### **911 Operator** 09:51

Okay,

#### Paul Murdaugh 09:52

I believe she's maybe hit her head and maybe has a concussion or something.

### **911 Operator** 09:56

Do you know what her name is?

#### Paul Murdaugh 09:58

Gloria Satterfield.

### **911 Operator** 10:00

You said Sanderfield?

#### Paul Murdaugh 10:04

Ma'am?

#### **911 Operator** 10:05

You said Sanderfield?



Paul Murdaugh 10:05

Satterfield

**911 Operator** 10:08

Okay, what's the house look like out there?

Paul Murdaugh 10:15

Its offset off the road.

**911 Operator** 10:16

Okay?

Paul Murdaugh 10:17

It's a big house with a long driveway.

**911 Operator** 10:20

With a long driveway? Yeah, is there a gate or anything down there that we need to come through?

Paul Murdaugh 10:27

Theres brick columns that they need to come through.

**911 Operator** 10:31

Okay but there's no like gate code or anything that they need?

Paul Murdaugh 10:33

No ma'am and tell them that they can look for someone witha 6 x 6 ranger waiting for them on the road. it's green. They probably know what a ranger looks like.

**911 Operator** 10:46

Yeah

Paul Murdaugh 10:47

He's got on a black sweater, a hat, and pants.

Mandy Matney 10:54

It's a little hard to hear but Paul Murdaugh is telling the dispatcher that first responders should look for another man on a six wheeled utility vehicle at the edge of the Moselle property sources have told us that this person was another worker on the property

**911 Operator** 11:13

If something changes with her if she loses consciousness or anything like that, I need one of you guys call me back right away. Okay.



## Paul Murdaugh 11:21

Okay, well how about how long is it gonna take that?

#### **911 Operator** 11:24

I don't know I am on the way since Maggie first call me they were telling me right away.

### Mandy Matney 11:30

So notice right here at the dispatcher says Maggie's name. A few minutes earlier, she referred to Maggie as the lady and maybe the dispatcher heard Maggie's name when she asked her for her name previously, but she did mumble it and it was very hard to hear. We were told by please that this is an unredacted version of the 911 recording and that investigators didn't edit any parts of this. Now it is possible that she got a hold of property records while on the phone dispatchers can do that. But those property records would say Margaret Murdaugh, not Maggie and maybe she knew Maggie Murdaugh lived at the property because they were a well known family in Collington County. So whatever it is, it's worth noting.

## **911 Operator** 12:15

All <mark>right, but th</mark>ere's I think they're coming Hang on one minute let me check. They're coming from somewhere on State Highway and Ruffin okay thats where their station is.

Paul Murdaugh 12:15

Okay. Thank you.

**911 Operator** 12:29

All right. But like I said, if something changes call me back.

Paul Murdaugh 12:32

Yes Ma'am

**911 Operator** 12:33

Okay

#### Mandy Matney 12:38

So the 911 call ends abruptly. A call in Collington County first responders report refers to Gloria as an elderly female who fell while walking up eight brick steps. The reports of the Gloria was semi conscious and breathing. Their earliest first responder arrived at 9:41am. According to the report, they were in route to the hospital by 9:52am. A couple things to note about the 911 call. Gloria's sons were told that Murdaugh's dogs caused her to trip and fall and that she suffered from a traumatic brain injury because of that. However, there was no mention of dogs during that 911 call, and I didn't hear any dogs in the background of the 911 call either. Another thing is Alex Murdaugh, who allegedly orchestrated the entire wrongful death scheme to scam Gloria Satterfield 's family in the aftermath of her death is not mentioned



anywhere in the 911 call. We don't know if he wasn't home or what the deal is there. But he's not mentioned at all. One more thing. No, were in this 911 Call do Maggie or Paul mentioned a word about what they can do to help Gloria they both seem more concerned about getting off the phone with a dispatcher than they did about saving Gloria, who was apparently in a dire condition at that time. Here is my co host Liz Farrell.

#### Liz Farrell 14:04

Since we published the 911 story, FITS news readers have pointed out to Mandy and me that they were particularly surprised by Maggie's instant recollection of how many steps she had. That Gloria was said to have fallen up the stairs, that Gloria appears to have been moved after her fall, and that Maggie's tone when asked about Gloria's age, seem dismissive and imperious though the 911 call does not reveal a lot about what happened that morning. It is the first time a lot of people are hearing Maggie's and Paul's voices since their murders. We spoke to Eric Bland on Wednesday afternoon and asked him whether Gloria's family had listened to the 911 tape and how they felt about it. Here's what he had to say.

#### Eric Bland 14:48

Obviously, the families distressed in hearing the you know the circumstances of how, you know their mother and sister were described as delirious and mumbling and somebody held her up and the let go and dropped her and they were a little taken aback by the lack of emotion. So to speak with Maggie and Paul, they were really mad that Maggie appeared just to give the phone to Paul. You know, she was so frustrated. She just gave the phone to Paul and he took over talking. You know that, you know, she described eight steps and brick steps. And it happened the same way that Alex is described it. Except they didn't mention the dogs, but it said she did follow the exterior steps and he you know, there isn't anything that I can glean from it that I would consider to be suspicious. Other than that, you know, the lady was trying to do her job and it appeared that Maggie and Paul were a little short fused with her.

#### Liz Farrell 15:52

In the ongoing coverage of the Satterfield case, Gloria has been referred to as the Murdaugh's longtime housekeeper, which she was, in part, if there's one thing Gloria's family would want us all to know, it's that one word is never enough to fully capture who a person was. And that this word in particular housekeeper only describes one aspect of her professional life and personal relationship with the Murdaugh family, and certainly isn't a big enough word to describe who she was to those she loved most.

#### Eric Bland 16:24

She was so much more, you know, everybody says, oh, you know, she was the housekeeper for the Murdaughs. I mean housekeepers are people to she, she loved her job. She She was more than a housekeeper. She helped raise these children. She was very close with Paul. She worked with Mr. Buster. And Miss Libby. She worked for Randy and John Marvin, raising kids babysitting. She drove them around. She wasn't just the housekeeper. And that's what's getting lost in this. She was a real person, you know, great sense of humor or wonderful sense



of family very religious. They took her on vacations at times. So that's what's got the family that they were willing to talk, you know, on, on Dateline, and in Netflix special. She's so much more than a housekeeper and it's just demeaning. And it's not, you're not to blame. It's just she's known as just the Murdaugh's housekeeper. It's almost like calling her the Murdaugh's dog. It's just these are these are people that have families and raise, you know, and make a living and make an important contribution to people's family. She was so much more than a housekeeper. So while

## Mandy Matney 17:55

There are very few documents about this 2019 incident at Moselle, a series of Facebook posts from Tony Satterfield, one of Gloria Satterfield sons sheds light on the extent of Gloria's injuries.

#### **DAVID MOSES** 18:09

On February 2 2018, Tony Satterfield posted the following on Facebook. So for those of you who don't know, my mom fell hit her head pretty hard. She had to be flown out to Trident medical and has a hematoma a couple of broken ribs. She is responding knew who I was, and even knew her social to give to the registration lady

#### Mandy Matney 18:31

on February 3, Tony Satterfield said that Gloria was complaining of headaches and her hematoma had gotten better. Tony posted that his mother was going to have surgery on her ribs which were cracked during the incident, and that surgery was scheduled for February 5. Well, Tony posted that that surgery went well. Things appear to take a turn after that operation.

#### **DAVID MOSES** 18:56

On February 7, Tony wrote update on my mom, knocked out cold will not wake up.

#### Mandy Matney 19:05

And in another post on February 7 2018, Tony Satterfield wrote that his mother has stage three kidney disease, which did not help the situation. Over the next week, it sounded like her status improved slightly, but on February 20, it seems like things went south really quick. Tony Satterfield posted, it appeared that Gloria's heart had stopped and they had to do CPR.

#### Liz Farrell 19:32

In addition to giving us insight into how difficult those last few days were for Gloria and her family, Tony's post tell us just how loved Gloria was. After a difficult day on February 20 2018. Tony reflected on how grateful he was that he and his mother had been able to say I love you to each other in the previous days. He was also thankful that his mother was able to see that he had a personal relationship with Jesus. And then he got his dream job at Beaufort Memorial Hospital



#### Mandy Matney 19:59

And just five days later, Tony Satterfield posted a tragic update. The family made the heart wrenching decision to take Gloria off of the ventilator, because the life that she was living was torture, and it was no quality of life that she would want to live.

#### Liz Farrell 20:15

Gloria Satterfield, 57, died at Trident Medical Center in North Charleston on February 26 2018. One of the questions that remains in the minds of those familiar with the medical care in the low country is this. Why was Gloria a trauma patient with a head injury taken to Trident Medical Center in Somerville? This isn't a cast aspersions on the staff at Trident it's simply to acknowledge this. Is Trident, the hospital where the Murdaugh's would have been taken if it were one of them who had received the head injury that day.

#### Eric Bland 20:45

It's stunning to me. She was airlifted immediately. They took her to call it in the hospital and then she was airlifted and she was airlifted to try it in Somerville. And when you have a brain injury, you know, that's usually in MUSC or in this area would be directly to Prisma. In Columbia, it's MUSC. I don't know how she ended up at Trident in Summerville. I have no idea.

#### Mandy Matney 21:23

Fast forward more than three years later in September 2021, and new Hampton County Coroner named Angela Topper requested that the South Carolina Law Enforcement Division the same agency investigating the Murdaugh murders opened an investigation into Gloria Satterfield death due to inconsistencies surrounding her death. Her death was not reported to the coroner at the time, nor did officials perform an autopsy according to her death certificate. A couple things to note about Satterfield is death certificate. Her cause of death was listed as acute subdural hemorrhage, which is essentially a brain bleed the manner of death was listed as natural. And so for an explainer, there are five manners of death, natural accident, homicide, suicide and undetermined. From what we know about Gloria's death, her brain bleed appeared to be caused by your injuries at Moselle, which seem to be far from natural. The really weird part about our death certificate is where it says other significant conditions it reads,

#### **DAVID MOSES** 22:28

Born or contacted, no, date of injury, not applicable, location of injury, not applicable, how the injury occurred, not applicable. autopsy performed no time of injury, not applicable, Autopsy available, not applicable, injury at work, not applicable.

#### Mandy Matney 22:51

Gloria was injured at work in her last day living outside of a hospital. That is a fact. Why was her death certificate full of inconsistencies? And how on earth are Cory Fleming and Alex Murdaugh able to pull off a \$3.6 million wrongful death settlement claiming that she was



injured and Hampton county when she was injured at Moselle and claiming that she died from a trip and fall accident when her death certificate said she died from natural causes? Is that an example of how afraid of Hampton county insurance companies are or something else going on there? Again, we have to ask ourselves are the inconsistencies due to corruption or incompetence? Officials at the South Carolina Law Enforcement Division told us at FITS news this week that the investigation into Gloria's death is active and ongoing. Our growing team at fitsnews.com will continue to chip away at this case and we will get answers to the many questions we all have in Gloria Satterfield's death. Stay tuned So I said it before on the last episode, and I will say this again because gratitude is something that I take so seriously. We are incredibly thankful to everyone supporting this podcast with your words of encouragement, subscriptions to fits news.com and contributions to our mission. This Thanksgiving, David, Luna and I traveled across the country to visit my family in Kansas City and we were reminded of how the show and my reporting is only possible because of the people who believe in us and then Tuesday came and it was a world when first the Gloria Satterfield tape was released something that I've been waiting years to hear after that I lost the diamond of my engagement ring on the beach for a solid panic field. 15 minutes before David, my hero found it. It was incredibly emotional. And then I checked my phone and found out that the Murdaugh murders podcast was named a top new show of 2021 by Apple podcast, I will be honest, I'm not used to awards. I've always been an unconventional journalist at heart. And most of my career, I felt like I didn't belong, the old school tends to pass over people like me, and think of them as silly or unprofessional, because my type of reporting does not play by the rules. And if you're paying attention to mainstream media on this case, you can see that they're doing everything they can to discredit fitsnews.com. And my reporting from the Wall Street Journal to the Associated Press. But it really meant something this week when Apple recognized us as a top show if Apple supports this work and takes us seriously maybe we're onto something here. And we have so many people to thank for getting us here to that moment. So first of all, to David for doing all the things I can't stand and doing them so well. I love you and cannot wait to introduce you as my producer slash husband next year on the Murdaugh Murders Podcast, to my parents for believing in me from the beginning, to Pam and Fred and Alexandra for being such a supportive part of my new family to Will, Albert and the growing FITS news media empire for exposing the truth wherever it leads, to Liz for being the best partner and true crime a journalist could ask fo,r To Neil, Shelby, Oren, and Meredith for delivering us opportunities beyond our wildest dreams. And a big thank you to Frank Kathy and Vera. At At Large our new family at At Large represents over 100 top podcasts and true crime, lifestyle entertainment and beyond. As we publish more episodes, you'll be hearing from some of the brands that I believe in as we thank them for believing in our mission to expose the truth wherever it leads to all of my family and friends across the country. There are so many people to name and I'm very scared that I will offend somebody by listing all of them so you know who you are. Thank you. I love you. And to all the folks like Lisa at hungrygirl.com Robin, Deidre, Justin, Pam, Ra, Laura from Texas, Katie V, and countless others. And both of us want to say thank you to the real journalists, the true tellers and the freedom fighters out there filing FOIA request exposing powerful people and holding up the Fourth Estate, you are



making a difference in your community and in 2022, we want to support investigative journalists however we can.

#### **DAVID MOSES** 27:48

And I want to thank Mandy for putting her heart and soul into this project. She works tirelessly to expose the truth wherever it leads. We want to hear from reporters, armchair detectives, and savvy super sleuths because we are going to give you a voice in 2022.

## Mandy Matney 28:07

Ideally, we're looking for stories where true crime and corruption collide. Please visit murdaughmurderspodcast.com/truth to submit your story and learn more about this project.

#### **DAVID MOSES 28:20**

If you have trues you want to expose visit murdaughmurderspodcast.com/truth. To submit your story, we talk about some pretty terrible people and pretty terrible deeds on this show. And this week, we encourage you to appreciate the friends and family and all the blessings around you.

#### Mandy Matney 28:42

One more thing before we go tis the season for giving back and spreading love. I want to take a moment and encourage you to donate to the staining for Steven GoFundMe. They are so close to raising \$15,000 which will go to Sandy's legal expenses and a scholarship fund in Stephens name to donate, go to the link in the episode description. We have so much exciting news on the horizon.

#### **DAVID MOSES** 29:09

For now. We hope you had an amazing Thanksgiving and we'll be back before you know it.

### Mandy Matney 29:15

So stay tuned

#### **DAVID MOSES** 29:24

there's so much to unpack in this case and Mandy works tirelessly to expose the truth but the truth is she works hard and she does get tired if you believe like I do that Mandy is the best in the business and I'm a little biased visit murdaughmurderspodcast.com and click the support the show link to learn how you can help leave a five star review to offset the haters refer an advertiser and get a finder's fee or advertise your company product or service we can geo target across the globe and find the right audience to suit your needs. Help us get Luna some treats so she doesn't interrupt the show as much and Absolutely subscribe to FITS news.com Mandy and Will are revolutionizing journalism and your subscriptions are invaluable to that mission. Plus you get awesome content every day.



Mandy Matney 30:11

And don't forget to leave a five star review unless you're going to be nasty and talk about my vocal fry. The Murdaugh Murders Podcast is created by me, Mandy Matney and my fiance David Moses, produced by Luna Shark Productions

